

Connect/Transfer Application

Customer #: _____

Primary Name: _____
(Last Name) (First Name) (Middle Initial)

Mailing Address _____

Valid ID/Driver's License Number _____ State _____ DOB _____

Social Security Number/Tax ID _____ Phone Number _____

Employer _____ Work Number _____

Email: _____

Secondary Name: _____
(Last Name) (First Name) (Middle Initial)

Valid ID/Driver's License Number _____ State _____ DOB _____

Social Security Number/Tax ID _____ Phone Number _____

Emergency Contact & Phone Number _____

Service Information

New Service

Transfer

Temporary

Service Address _____ Connect Date _____

Have you ever had Teague utility services? _____ Yes _____ No

If Yes, at what address: _____

Are you a renter or the owner of the address being connected: _____ Owner _____ Renter

If Renter, Owners name: _____ Phone Number: _____

Number of persons living in household: _____

_____ Residential or _____ Commercial _____ In city limits or _____ Outside city limits

_____ City Sewer or _____ Septic System _____ Garbage pickup or _____ Extra Poly Cart _____ Private Dumpster

Transfers

I authorize the City of Teague to transfer my service and deposit to my new address as indicated on this application. I understand that my current bill is due by 5:00 pm on _____. **Failure to pay will result in additional fees and disconnection of service at the new address.**

Utility Bill information is considered public record under the Texas Public Information Act. State law allows residential water customers to request that personal information and any information relating to water usage billing amounts and payment records be kept confidential. Personal information includes your address, telephone number and social security number. You may request that the City of Teague not disclose personal account information on your utility record, except under circumstances allowed by law. If you wish to prohibit personal account information from being disclosed sign here _____

Care of Information

All written information, including copies, are disposed of according to the city's record retention schedule.

Connections are completed between **2 pm – 4 pm** and the customer or their designee (18 years of age or older) must be present for service to be connected. Connection are generally completed on the requested date but if there are any unforeseen complications connection may be made within three days of request. I will notify the City of Teague if at such time I choose not to contribute \$1 per month on my utility bill to the Teague Volunteer Fire Department. I have answered all questions truthfully and, in the event, that any information has been falsified, I understand that the water service will be terminated immediately, without notification. Also, I am fully responsible for any balance due on prior accounts I may have with the City of Teague.

Primary Signature: _____ Date: _____

Secondary Signature: _____ Date: _____

For Utility Office Use Only

Deposit \$100.00 for owners \$150.00 for renters

Connect Fee \$25.00 Date Paid _____ Deposit \$ _____ Date Paid _____

SERVICE AGREEMENT

I. PURPOSE. The **CITY OF TEAGUE** ("City") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City will begin service. In addition, when service to an existing connection has been suspended or terminated, the City will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

- A.** No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriated backflow prevention device.
- B.** No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone back flow prevention device.
- C.** No Connection, which allows water to be returned to the public drinking water supply, is permitted.
- D.** No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
- E.** No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use.
- F.** The customer will not supply service to any other person, building, or adjoining property. This will include, but not be limited to residences or businesses adjoining the customer's property and/or separate residences or businesses belonging to or on the customer's property.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the City and Applicant.

- A.** The City will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
- B.** The Customer shall allow his/her property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the City or its designated agent prior to initiating service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the water distribution. The inspections shall be conducted during the City's normal business hours.
- C.** The City shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D.** The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E.** The Customer shall, at their expense, properly install, test, and maintain any backflow prevention device required by the City. Copies of all testing and maintenance records shall be provided to the City. If the location is deemed as an actual or potential contamination hazard site by the City, then the appropriate backflow prevention device must be inspected yearly by a person holding a BPAT license, this expense will be paid by the Customer.
- F.** Each new customer is required to provide at customer expense a "cut off" outside the meter box. When an old line is replaced to an existing customer, the customer is required to include a "cut off" on the customer's side of the meter. Article 13.500 Service Connections (J)

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the City shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer, and the Customer agrees to immediate reimburse the City for any expenses incurred.

CUSTOMER NAME: _____ CUSTOMER ACCOUNT #: _____

SERVICE ADDRESS: _____

CUSTOMER SIGNATURE: _____ Date: _____

CUSTOMER SIGNATURE: _____ Date: _____

"The City of Teague is an equal opportunity provider and employer."

The information I/we provided is true and accurate and by clicking submit I/we understand and agree to the City of Teague's Terms of Service and Agreement.